



INDUSTRY: INSURANCE

How 3 Carriers Are Redefining Claims With IMGING

What Carriers Get With IMGING



Reduced loss adjustment expenses



Improved cycle times



Better adjuster safety

Overview

Carriers use IMGING to streamline roof claims with automated flight, measurements, 3D models, ultra-high-res imagery, and AI-powered damage detection. IMGING lets adjusters safely and consistently inspect any roof in just a few minutes, while helping carriers reduce cycle times, prevent re-inspections, and lower loss adjustment expenses.

Carrier A

Carrier A is a large mid-tier carrier. After testing several leading drone solutions, IMGING came out on top. They've been using IMGING through most of 2018 to help settle CAT and roof claims.

Field adjusters agree with IMGING's automated damage detection **93%** of the time.

Carrier can settle **71%** of roof damage claims without climbing on a roof.

Adjusters inspect roofs in an average of 12 minutes.

Carrier B

Carrier B is a top-tier carrier using IMGING for wind and hail claims. They've tested a number of drone solutions and are making them a standard part of their workflows as they increase their number of pilots in the field.

Adjusters can double-check highly detailed imagery and 3D models in IMGING, which helps with decision-making and prevents the need for re-inspections.

Desk adjusters are getting more consistent, higher-quality data compared to manual inspections.

Field adjusters are reducing inspection times.

Carrier C

Carrier C is listed in AM Best's Top 10 insurance writers for 2018. They've tested IMGING for everything from hail damage claims to CAT response following Hurricanes Florence and Michael. Now that this carrier has added drone technology to their claims process, they say there's no going back.

Significant reduction in ladder assists since IMGING lets adjusters get thorough data on every roof.

More accurate measurements from aerial inspections compared to measurement report providers.

Reliable artificial intelligence for automated damage detection.



Want to see IMGING in action? Get a custom demo.

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